

**ISG is a dynamic global construction services company. Our people specialise in fit out, construction, engineering services and development and are dedicated to delivering places that help people and businesses thrive.**



## **Health & Safety**

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**This is an extract of page three of ISG’s ‘Code of ethics and business conduct - August 2019’. (To view the full copy of the code, please visit <https://www.isgplc.com/en/who-we-are/publications-library>)**

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At ISG, we are committed to providing a working environment that is free from risks to the health and safety of our employees, contractors and visitors to our premises and projects. We will ensure an adequate provision of welfare facilities at work, as far as it is practicable.

To implement our statement – and to comply with our legal obligations – we have developed processes and procedures that are contained within management systems. In the UK and several other countries in which ISG operates, these processes and procedures have been certified as meeting the requirements of OHSAS 18001. We are endeavouring to gradually introduce such standards throughout our global business.

Adherence to such management systems will ensure that:

- we take all reasonable steps to minimise accidents and incidents of ill health to our employees, clients, supply chain, third parties, visitors and members of the public
- we provide, so far as is reasonably practicable, adequate control of the health and safety risks arising from our work and associated activities

- we are committed to ensuring full compliance with our legal obligations and all current health and safety legislation in respect of our business activities
- we will endeavour to follow and lead industry best practice and comply with our clients’ health and safety requirements
- information, instruction and training is provided to our employees that is appropriate to their roles and responsibilities within the organisation
- we encourage and actively promote health and safety innovation, best practice and improvement initiatives, through the involvement of our people, subcontractors and management systems
- suitable and sufficient resources are given to health, safety and welfare across all levels of the business
- we regularly consult and communicate to our people on health and safety issues and listen when feedback is given
- we create and maintain a positive health and safety culture and ensure that it is our highest priority across all levels of the business

- systems are in place to regularly monitor and review our health and safety performance; we aim to operate systems that allow for continual improvement. Various key performance indicators (KPIs) are used to provide visibility on where improvements may be needed. Such KPI data is regularly reviewed by the ISG Statutory Board.

We regularly review our procedures to ensure they are appropriate to the nature and scale of our occupational health and safety risks, and remain relevant and appropriate to the purposes of the business.

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**Paul Cossell**  
Chief Executive Officer

August 2019

A handwritten signature in black ink, appearing to read 'Paul Cossell', is written over the printed name and title.